



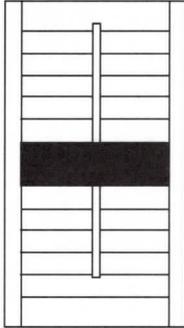
702 EXECUTIVE COURT • WOODSTOCK, GA 30189 • 770-926-6370 • FAX 770-926-6634

**CUSTOMER AGREEMENT**

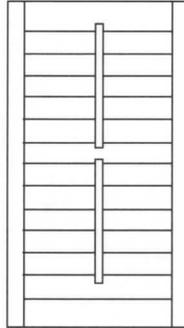
**FLAT OR TAPERED**

**2½    3½    4½**

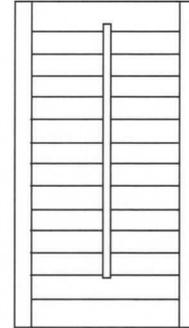
**With Divider**



**Split Tilt Bar**



**No Divider**



INITIAL

**Panels exceeding 30" in width are not guaranteed unless a divider rail is added. No exceptions.**

**PAINTED OR STAINED SHUTTERS**

Customer must provide a physical sample or choose from one of our color decks. Simply providing a brand and color of paint or stain does not guarantee a match. If you are not satisfied with the color chosen, you will be charged accordingly for repainting/staining.

INITIAL

Unrelated to paint finish, our shutters are a natural wood product which inherently will have some visible distinctive characteristics of natural wood.

Paint Color: \_\_\_\_\_ Hinge: \_\_\_\_\_ (\_\_\_\_)

Stain Color: \_\_\_\_\_ Hinge: \_\_\_\_\_ (\_\_\_\_)

**INSTALLATION**

INITIAL

When your order is completed, one of our installation teams will contact you to set a date/time for your installation.

INITIAL

Saturday installs: \$100 check or cash payable directly to the installer.

INITIAL

All existing window treatments are the responsibility of the customer. Draperies should be pinned back for the installation if they are to remain. All furniture, plants, breakables, etc. moved away from the windows providing clear access. Installers are not responsible for disposal of any existing window treatments. Should an installer move or assist in moving any items they or Castleberry Shutters are not liable for any damage.

INITIAL

Job total \$ \_\_\_\_\_; Deposit \$ \_\_\_\_\_; Final payment of \$ \_\_\_\_\_ at installation of shutters.

INITIAL

This is not a binding agreement until deposit is received. Order will begin processing upon receipt of deposit funds. Once deposit is received orders cannot be cancelled or changed after 3 days.

Estimated completion date is \_\_\_\_\_ weeks from receipt of deposit. Orders **not guaranteed** by estimated completion date.

I have read and understand the above conditions of this contract, and also understand by signing this contract, I have agreed to follow these terms and conditions.

Signature \_\_\_\_\_

Date: \_\_\_\_\_