



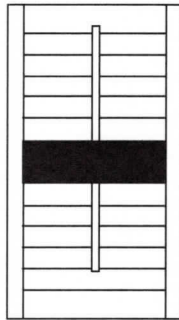
702 Executive Court
 Woodstock, GA 30189
 770-926-6370
 www.castleberryshutters.com

CUSTOMER AGREEMENT

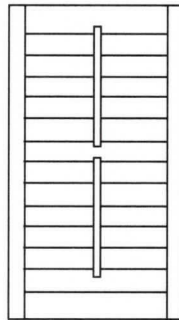
FLAT OR TAPERED

2½ 3½ 4½

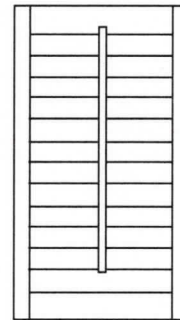
With Divider



Split Tilt Bar



No Divider



- Panels exceeding 30" in width are not warranted unless a divider rail is added.
- Our shutters are a natural wood product which inherently will have some visible distinctive characteristics of natural wood. They are not plastic, vinyl, composite or hybrid.
- Customer is responsible for selecting color. Any changes to the color will be at the customer's expense.

PAINT COLOR: _____ **HINGE:** _____

STAIN COLOR: _____ **HINGE:** _____

INSTALLATION

- Once your shutters are complete and ready to be installed, one of our installers will contact you to set up an installation date.
- If someone is to be present at the time of installation, a responsible party of 18 years or older is required.
- All windows must be free and clear of any window treatments, furniture, plants, breakables, etc. Should the installer need to assist in clearing the area, they nor Castleberry Shutters shall be liable for any damage that may incur.
- Blind removal: \$5 per window; Shutter removal: \$10 per window. Installer is not responsible for disposal of any window treatments.
- Saturday installs require an additional \$100 to be payed directly to the installer in the form of cash or check.

JOB TOTAL: _____ **DEPOSIT:** _____ **FINAL PAYMENT:** _____

- If you choose to pay by card, an additional 3.5% will be added at the time of the card transaction. The quote you have received today **does not** include this charge.
- Once deposit has been received orders may not be cancelled or changed after 3 days.
- Estimated completion date is _____ weeks from receipt of deposit. Estimated completion date is not guaranteed and if missed will not result in any refund of monies.

I have read and understand the above conditions of the contract, and also understand by signing this contract, I have agreed to follow these terms and conditions.

Signature: _____ Date: _____

Printed: _____